

# ENERGY SERVICES

## Low-Income Home Energy Assistance Program (LIHEAP)

Priority Period



SEPTEMBER 1

Households with a senior member age 60+

Households with a person receiving Social Security Disability Benefits

Priority Period



OCTOBER 1

Households with one or more disconnected utilities

Households with children age 5 and under

Furnace Program Begins

Regular Application Period

NOVEMBER 1

All Eligible Households

### Additional Energy Services Programs:

ComEd Residential Special Hardship Program

Peoples Gas Share the Warmth

Home Weatherization (IHWAP)

### PY2017 CEDA Energy Partner Site:


NORTH LAWDALE EMPLOYMENT NETWORK

906 South Homan 8th Floor  
corner of Arthington & Homan  
773-265-7940

### HOURS OF OPERATION:

Mon-Fri 9am-5pm Friday 9am-2pm

For more information please contact your nearest Energy Partner Intake Site listed above, call the Toll-free Hotline: (800) 571-CEDA (2332) or visit [www.cedaorg.net](http://www.cedaorg.net)

Other programs and services offered by  CEDA

### FSACE Programs (Formerly CSBG)

Auto Repair	Housing Financial
Dental Care	Counseling and
Employment	Rental Assistance
Family Nutrition	Scholarship
Family Support and Case Management	Trade Skills
	Vision Care

### Education

Educational Talent Search (ETS)

### Health and Nutrition

Women, Infants and Children (WIC)

### Housing

Transitional Housing for Veterans  
Rental Housing Support Program  
Homebuyer and Homeowner Counseling  
Foreclosure Mitigation Counseling  
Cook County Mortgage Foreclosure Mediation Program



## LIHEAP Programs:

### DIRECT VENDOR PAYMENT (DVP)/ RECONNECTION ASSISTANCE (RA)

**DVP/RA** is designed to assist income-eligible households with energy services, in the form of a one-time benefit payment to the utility companies that is applied directly to the household's energy bills. The amount of the payment is determined by income, household size, and fuel type. **RA** is used to prevent or reconnect disconnected households.

### PERCENTAGE OF INCOME PAYMENT PLAN (PIPP)

**PIPP** provides a monthly benefit payment to the utilities based on household utility usage and monthly income. The qualifying accounts are enrolled in utility budget billing and customers are required to pay a reduced amount on their utility bills each month to get the benefit payments. PIPP participants who make their utility payments on time will receive credits towards their outstanding balance.

**DISCONNECTED HOUSEHOLDS ARE NOT ELIGIBLE.**

### FURNACE ASSISTANCE

**Furnace Assistance** is designed to restore the home's heating system back to a safe and effective operation. Assistance is only available to approved households that has or are eligible to receive a LIHEAP benefit and whose heating systems are not operational or have been red-tagged by their utility company. The services are free of charge for income qualifying households. Renters are not eligible to apply.

## Fuel Funds Programs:

### COMED RESIDENTIAL SPECIAL HARDSHIP

**ComEd's HARDSHIP FUND** provides a variable one-time credit on the ComEd bills of households with a demonstrated hardship case. The program is not available for accounts with past due less than \$25 or accounts with evidence of tampering or fraud. Customers may only receive a grant once every two years. Please provide documentation for all circumstances. Proof of most hardships must be within 6 MONTHS, unless extenuating circumstances. Disconnected households may be eligible to apply. Please call the Energy Services Hotline for screening.

Hardship Cases include:

- Medical
- Military
- Senior
- Disability
- Loss of Employment or Unexpected Loss of Income
- Low/No Income
- Family Crisis
- Property Damage
- Victimized by Criminal Activity
- Subsidized Housing
- Transitional Situations

### PEOPLES GAS SHARE THE WARMTH

**SHARE THE WARMTH (STW)** is a matching grant program. Customers who are income-eligible can receive a grant up to \$200. The grant cannot exceed \$200 and cannot result in a credit balance. Grants cannot be applied to charges from alternate suppliers. The customer must confirm that their application has been processed before making their pledge payment. The pledge must then be made to their Peoples Gas account in a single payment within 14 calendar days of the date the application is processed by Peoples Gas. Disconnected households may be eligible to apply.

### DOCUMENTS NEEDED TO APPLY:

- Proof of current 30-day gross income from all household members.
- Copy of most recent heat and electric bills if you pay for your home energy directly. (Must provide entire bill)
- Proof of Social Security Numbers of all household members (Hard-copy of Social Security cards, print-out from the Social Security Administration or any other form of government-issued identification that shows both name and Social Security number.)
- If a member of your household receives TANF, you must bring their Medical Eligibility Card
- Applicants that have their utilities included in the rent must bring proof of rental agreement stating monthly rental amount, that utilities are included, and landlord contact information. (Rent costs must be greater than 30% of current household 30-day gross income).

\*Additional documentation is necessary for Furnace Assistance and Fuel Funds Programs. Please call the Energy Services Hotline or visit [www.cedaorg.net](http://www.cedaorg.net) for more information.

### 2017 INCOME GUIDELINES [ Effective January 25, 2016 ]

Family Size		1	2	3	4	5	6	7	8
Gross Income for 30 days Prior to Application Date	LIHEAP	\$1,485	\$2,003	\$2,520	\$3,038	\$3,555	\$4,073	\$4,591	\$5,111
	STW	\$1,962	\$2,655	\$3,348	\$4,042	\$4,735	\$5,428	\$6,122	\$6,815
	ComEd	\$2,452	\$3,319	\$4,185	\$5,052	\$5,919	\$6,785	\$7,652	\$8,519

Energy Services Toll-free Hotline: (800) 571-CEDA (2332)

